

## MAHARASHTRA STATE BOARD OF SKILL DEVELOPMENT EXAMINATION, MUMBAI

## Examination--July, 2020

CERTIFICATE COURSE IN TELEPHONE OPERATOR WITH INTERCOM  
SYSTEMS (FOR BLIND)

[ TIME ALLOWED —3 HOURS ]

(MARKS — 100)

**BASIC TELEPHONE OPERATION (PRACTICAL-III)****Marks**

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|---|----|
| 1. Test the given components for " Good " or " Faulty ". Record in a observation table :— | 40 |
| (a) Give information about the Fax machine.   |    |
| (b) Explain and show the process of three party conference call.                          |    |
| (c) What is function of the program key ?   |    |
| (d) Give information about the EPABX board and Push button.                               |    |
| (e) How will you put the board on silent mode to normal mode ?                            |    |
| 2. Explain the EPABX board.   | 10 |
| 3. Explain the Fax machine.   | 10 |
| 4. Show the EPABX board operating method.   | 10 |
| 5. Show any four types of key and Explain it.   | 10 |
| 6. Oral.  | 10 |
| 7. Term work.   | 10 |
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